HOW TO ESTABLISH TRUST
Tips for maintaining and repairing trust in the workplace

ACKNOWLEDGE A HURTFUL SITUATION
- Allow for structured yet candid conversations, hold open forums, and be transparent.
- Confront without offending.
- Always start a difficult conversation with heart.

VISION, VALUES, AND GOALS
- It is important to acknowledge each team member’s contribution. Developing a shared vision and values will help to maintain a focus on the goals.

STAY COMMITTED TO AGREED UPON ACTIONS
- Work collaboratively.
- Eliminate blame language—“he said,” “she said,” “if only they,” “we tried this already.”

BE A SHINING ROLE MODEL FOR TRUST
- Do what you say. Say what you do.

“He who does not trust enough, will not be trusted.” — LAO TZU

References: