

Meet Our UN Representatives: Charlotte McArdle

Charlotte McArdle is a registered nurse and the Deputy Chief Nursing Officer for Patient Safety and Improvement for National Health Service (NHS) England.

Charlotte is leading policy work on same sex accommodation, care partners for patients, and a range of safety and improvement programmes. Alongside this, Charlotte leads the nursing profession's response to sustainable healthcare, recognizing the role nurses and midwives play to reduce climate change and make strong links between the health of the planet and the health of the population.

Women's health, specifically menopause, is a key feature in Charlotte's portfolio. As the former Chief Nursing Officer at the Department of Health for Northern Ireland, Charlotte was the head of the nursing and midwifery professions, responsible for the professional leadership, performance, and development of the professions in Northern Ireland, including providing support to the Department's Allied Health Professions (AHP) officer.

She has extensive experience working in government administration, leading and shaping strategic policy in partnership working, co-production, public involvement and patient experience, cancer services, intermediate and community care, global healthcare challenges, health inequity, and system transformation.

Skilled in clinical leadership, nursing education, and workforce planning, with a particular focus on developing young nurses and midwives globally, Charlotte has led complex organizations and holds strong operational experience.

With a proven track record in improving patient safety and quality, Charlotte has completed the Institute of Healthcare Improvement's Improvement Advisor Program. She is a graduate of the Florence Nightingale Executive Leadership and International Council of Nurses (ICN) Global Nurse Leaders Program. She is also a Certified Global Nurse Consultant through CGFNS International.