

Conducting Chapter Orientations

Introduction

- New member communications
 - From STTI
 - From the chapter
- Create a welcoming environment
- Establish connections
- Conduct an orientation
 - In person
 - Online

From STTI

New member e-mail series

 What's in it for me? A new member's guide to STTI (recorded webcast)

New Member Communications From STTI



New Member Communications From STTI



New Member Communications From STTI



Michelle, be sure to edit your preferences to receive more personalized content in future issues of STTI Connect!

In This Issue: March 2010

- The President's Message
- Chapter News
- Regional News
- Making the Most of Your Membership
- RNL Corner



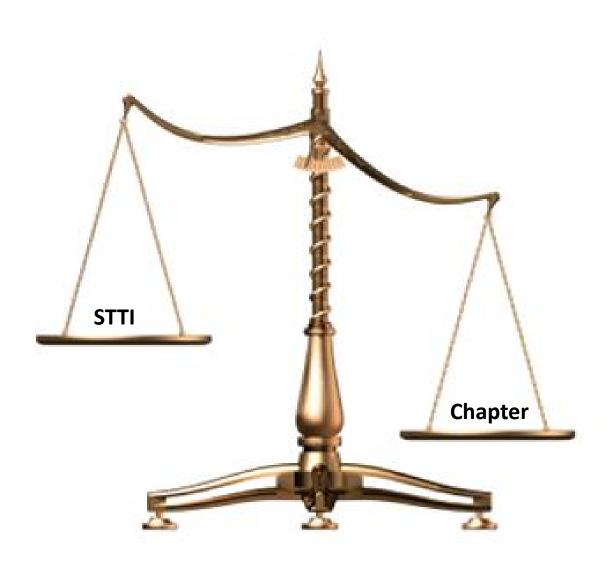
The PRESIDENT'S message



Karen Morin RN, DSN, ANEF President, Honor Society of Nursing, Sigma Theta Tau International

Dear Michelle,

I recently had the opportunity to revisit key attributes of leadership, specifically that of stewardship. We often think of this term as the responsibility associated with looking after another person's financial dealings. Sometimes we see the term referring to caring for the world in which we reside. Merriam-Webster's Online Dictionary defines stewardship as "the conducting, supervising, or managing of something; especially: the careful and responsible management of something entrusted to one's care" (2010). A key role of board members in organizations is stewardship which is demonstrated by the way the members hold the organization in trust. The focus of this issue is holding an organization in trust. Read More.>>



From chapters

1. Download an active chapter roster

2. Craft messages

3. Diversify your communications

From chapters

1. Download an active chapter roster



- Active only
- Excel format
- Use Export icon to save file



From chapters

1. Download an active chapter roster

- B = member number
- F = induction date
- L = bad mailing address
- N = e-mail address

L	M	N	
Bad Address?	Phone Number	Email Address	
N	(712)325-0489	rnlizzie@cox.net	
N	(402)330-1353		
N	(707)451-7794	b.irby@comcast.net	
N	(402)895-3106	kiwansky@yahoo.com	
N	(402)496-2112	fjacksonrn60@aol.com	
N	(402)833-8170	jjammer4@gmail.com	
N	(308)381-1236	8	
N	(402)616-4773	cemerickjenks@aol.com	
Y	(308)750-4774	ejerabek@unmc.edu	
N	(402)564-7496	sjjoche@frontiernet.net	
Υ	4026590223	njochimsen@yahoo.com	
N	(402)202-5923	aejohnson412@hotmail.com	
N	(850)668-4397	joyceaj48@msn.com	
N	(402)891-0496	SKJOHNSON4@COX.NET	
N (402)763-6926		prjones1@gmail.com	

From chapters

2. Craft messages

Multiple

Easy to read

Messages, that are

Brief and

Effectively communicate

Relevant information

From chapters

2. Craft messages

Message 1: Welcome

Welcome to _____ Chapter. We are excited to get to know you. For more information and to connect with other chapter members, visit us online at http://greekname.nursingsociety.org.

- E-mail
- Postcards
- STTIconnect
- Newsletters



From chapters

2. Craft messages

Message 2: How to participate Personalized e-mail and/or letter

– Merge:

E-mail address

7-digit member ID number

- Include

Links to virtual chapter sites

Calendar or list of chapter activities & events

From chapters

2. Craft messages

Message 3: A call to action

- Update your profile on The Circle
- Join us for a discussion regarding ______
- RSVP to an upcoming event
- Take a new member survey

New Member Communications From chapters

3. Diversify your communications

E-mail	Mail	Phone
 Mass message 	 Postcard 	 Members without e-
 Merged e-mail 	Merged letter	mail address
 STTIconnect 		 Members
	• Newsletter	with bad mailing addresses

Create a Welcoming Environment

Create a welcoming environment

Online

In print

In person

Create a welcoming environment

Online

- Members know how to sign-in
- Content is current and well maintained
- The site(s) is easy to navigate
- Chapter contact information is accessible



Create a welcoming environment In print



Create a welcoming environment In person

- Use name tags
- Ask experienced members to welcome new members
- Take time for formal introductions and recognition of new members
- Include networking time in each event or meeting

Establish Connections

Establish Connections

- Increases first year renewal rates
- Increases membership engagement
- Increases pool of future leaders

Conduct an Orientation

Orientation Tips

- Schedule a series of events (multifaceted)
- Keep it simple & fun
 - Pick a theme
 - Make it family-friendly
- Make it convenient for them
- Keep it short
- Offer an incentive
- Incorporate networking opportunities
- Include existing members to participate

Speed Connect

Concept

- Introduce as many people as possible
- 10 minute discussion times
- Topics provided (if needed)

Resources

- Instructions & Script
- Table Numbers
- Assignment Cards
- Question Slips

Online

• E-mail

Social networking sites

• The Circle / chapter websites

Member Meet a Member

Concept

- Use e-mail to establish connection
- Foster relationships with existing members and new members

Resources

- Active chapter roster
- Current members
- Sample messages

Samples & Resources

Resources

- Chapter Orientations web pages
 http://www.nursingsociety.org/Chapters/Resources/Pages/ChapterOrientation
 .aspx
- Chapter Management System
 http://www.nursingsociety.org/Chapters/Resources/Pages/WhatisCMS.aspx
- Print on Demand System
 http://www.nursingsociety.org/Chapters/Resources/Documents/POD%20Tutor
 ial.pdf
- Using Your Chapter Roster for Mass Communications
 http://www.stti.iupui.edu/stti/basicsofmasscomm.wmv

How to contact HQ

Phone

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888.634.7575 (US/Canada)
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+1.317.634.8171 (International

Monday – Friday 8 a.m. to 5 p.m. ET

Online

chapserv@stti.iupui.edu