# **Chapter Services Fee Information**

Each chapter of STTI is assessed an annual fee that helps to ensure the consistent availability of high-quality resources and chapter services. The chapter services fee is based on the number of active members in each chapter and is automatically deducted from a regularly scheduled chapter renewal disbursement issued to each chapter by STTI.

The fee covers items such as:

#### **Financial Services**

- •Collection of chapter dues collected from new and renewing members and distribution to chapters via written check or ACH form or ACH transfer (up to 3 times/year)
- •Collection and distribution of philanthropic contributions to chapters via written check or ACH form
- •Collection of ceremony fee for chapter induction and distribution to chapters via written check or ACH form

## **Resources for Chapter Administration**

- •Chapter Management System (includes Annual Report form, Officer and Committee Chair Report, Membership rosters and reports, Verification of Fees Form, Online Induction System, STTIconnect newsletter editor, Print on-Demand System, Bylaws Submission Form)
- •The Circle (includes chapter website for each chapter; All Chapter Officers Workgroup)
- ·Virtual consultation with staff, as requested
- •Chapter fundraising Items available for purchase
- •VIProfile tool to help recruit volunteers
- •Letter of recognition on significant chapter anniversary w/certificate in 10 and 25 year increments
- Opportunity to apply for regional and international recognition and awards

## **Resources for Chapter Leader Training**

- •All Chapter Officers Workgroup
- •Chapter Leader webcasts archived and live
- •Connections quarterly e-newsletter
- •Leader Lines monthly e-newsletter
- •Chapter Leader Emphasis and Best Practices mailed to chapter officers
- •Chapter leader mailings (two times per year average)
- Virtual orientation with staff, as requested

# **Membership Recruitment & Retention Resources for Chapters**

- •Edith Anderson Membership Subsidy processing
- •Invitation letter and membership information brochures sent to prospective members
- Membership cards and certificates
- •Development and availability of recruitment and retention materials

### **Chapter Regional Resources**

- •Conference calls with regional coordinator (as determined by each region)
- •Consultation with regional coordinator & regional committee members
- •Regional web presence
- Support of regional leadership

